



BOOKING FORM

Please return the booking form signed with a 50% deposit payable to Les Enfants Parties Limited, an invoice will then be issued confirming your party details. Please note bookings are not confirmed until we have acknowledged receipt of your deposit and booking form. Full payment is required 7 days prior to the event by cheque, credit card or bank transfer. All parties must be supervised by parents. All of our employees are police checked and we have public liability insurance.

Name:	
Address:	
Contact Telephone Number:	
Mobile Number:	
Email Address:	
Date and Time of Party:	
Date of Child's Actual Birthday:	
Child's Name:	
Child's Age:	
Name of Party/Entertainer Required:	
No. of Children (boys and girls):	
Name and Address of Venue: <i>(If the venue is difficult to locate please provide a map or directions. Please ensure our entertainers can unload directly at the venue and a parking space must be provided.)</i>	
Special Requests:	
Extras Required:	
Amount of Deposit Enclosed:	
Client Signature: <i>(By signing you agree to our terms & conditions as attached.)</i>	

Our entertainers will contact you 7 days before the party to answer any further questions; you will be issued with an emergency contact number for the day of the party.

Les Enfants Parties Limited, 90 Long Acre, Covent Garden, London WC2E 9RZ
Te: 020 8502 9988, Fax: 020 8929 0040, Email: info@lesenfants.co.uk



PARTY DETAILS

To ensure you get the party that you require we recommend that you book at least 6-8 weeks in advance. In our experience two hours is usually the perfect length for a children's party, this includes tea time which is usually mid-way through the party. Our entertainers arrive 30-60 minutes before the party to set-up and greet your guests on arrival. Any time is party time but the afternoon or late mornings are the traditional times. Les Enfants runs parties 7 days a week. We can increase numbers by adding an extra entertainer, please ask about cost. Most Les Enfants parties are suitable for holding at home, however we can find a suitable venue for you, just ask! Remember when booking your venue we will need set-up and take down time. Please contact our party planning team at anytime.

BOOKING CONDITIONS

Your party booking is with Les Enfants Parties Ltd. Your booking is confirmed when we have received your 50% deposit or full payment and we have sent a confirmation invoice.

Please note that upon confirmation you are responsible for payment of the full order value, subject to the cancellation or postponement charges set out below.

We aim to ensure that all descriptions in our brochure are accurate. We will notify you of any changes before you confirm your booking. Les Enfants reserves the right to alter or withdraw any party or service.

Please phone or write to us if you would like to make any alterations to your confirmed booking. Alterations will only be valid if agreed by us in writing.

All prices are subject to change at any time with the exception of confirmed bookings. There may be additional travel/delivery costs outside our area; these will be confirmed at time of booking.

Final Payment is due 7 days before the party date. We will need a cheque on that date. Late bookings at 14 days should be paid in full.

The host/parent is responsible at all times for the general supervision of children within the party venue whether at home or at any other premises, for the supervision of children, and for ensuring that children only leave the party venue with their own parent or guardian. Our responsibility is strictly limited to the supervision of party activities provided by us.

We must receive written notification if you wish to postpone or cancel your party. The following charges apply

More than 42 days 0
29 to 42 days deposit only
15 to 28 days 50%
8 to 14 days 70%
7 days 100%

The above charges are immediately payable to us

Please note we are unable to provide any refund for bad weather so please consider covered venues or a contingency plan.

We would like to store your name and address details for sending you information on our services; if you do not wish us to do this please let us know.

LIABILITY

Les Enfants shall not have any liability to the client for any loss, damage, costs or expenses which the client suffers or incurs arising out of the event unless arising out of gross negligence or wilful misconduct of Les Enfants, its employees or suppliers.

The client undertakes to indemnify and keep indemnified Les Enfants in respect of any damage to property or any other loss of any nature whatsoever that Les Enfants may suffer as a result of any act or omission of the client or its guests as the event.

Les Enfants will not be liable to the client for any loss (whether direct or indirect) of profits, business or anticipated savings or for any indirect or consequential loss whatsoever even if Les Enfants shall have been advised as to the possibility thereof. Except in respect of death or injury to persons arising from negligence.

Les Enfants liability to the client arising by or in connection with this Agreement shall in any event be limited to the estimated or final booking value. Accidental damage to the property at the event should be covered by the clients own insurance and no claim will be accepted by Les Enfants which hereby excludes any liability for any such loss.

Les Enfants do not accept any liability and shall not be liable for non completion of the event or for any delays arising as a result of:

- 1) Bad weather
- 2) Loss, damage or cancellation due to fire, floods or any other cause beyond its reasonable control
- 3) State funerals and days of public mourning
- 4) Strikes, riots or lock outs affecting any trade with which Les Enfants is concerned

COMPLAINTS

Please address all complaints to our party director at our business address. Any complaint must be put in writing, however please report any problems during your party.

Les Enfants staff are all police checked and we have public and employee liability insurance with AXA insurance. All bookings are subject to these terms and conditions

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